COVID-19 Statement
April 20, 2020

As Kerotest continues to monitor the latest updates and information concerning the global COVID-19 outbreak, we are taking measures to ensure we safeguard the health of our employees and their families and to preserve our ability to operate. Over the past several weeks, we have been taking proactive actions to help prevent infections at our various sites to ensure business continuity such as:

- We are following state mandated mitigation practices and encouraging associates to follow the practices of the Center for Disease Control (CDC) concerning protective measures such as hand washing, hand sanitizing, social distancing, wearing of PPE (personal protective equipment), disinfecting contact surfaces, and sickness notification. In addition, associates are working at home to the greatest extent possible.
- We are restricting unauthorized external visitors to our facilities, not allowing anyone who isn't considered operations critical to enter areas with no direct involvement, minimizing the number of in-person meetings, and cancelling large group gatherings.
- We have instituted restrictions on business travel for our associates.
- Our pandemic response team will continue to update measures which should be taken during this event and take actions necessary to ensure our continued operation.

Customer and Supply Chain Impacts:

Kerotest remains committed to providing the superior service and support that our customers have come to expect of our company throughout this rapidly changing situation. We are working closely with our customers to determine any potential impacts or delays.

Our procurement team has been actively engaged with our key suppliers to understand any impact. As shortages or delays on key materials arise, we will continue to work closely with our suppliers and transportation companies to try and meet our needs to keep our manufacturing processes running as smooth as possible.

Questions and Answers:

1. **Which Kerotest manufacturing sites are impacted at this time?**
   Kerotest operations are considered essential and our facilities are open and operating as planned. It's important to remember that Kerotest has supplier sites around the globe that are impacted by the virus.

2. **Are Kerotest shipments from areas impacted by COVID-19 safe to receive at our facilities? Have they been fumigated, or other protective measures been implemented to contain the spread of the virus?**
   The World Health Organization (WHO) has stated the following; “The likelihood of an infected person contaminating commercial goods is low and the risk of catching the virus that causes COVID-19 from a package that has been moved, travelled, and exposed to different conditions and temperature is also low.” Currently, no fumigation or any other pro-active measures need to be taken in the handling and shipment of materials at this time. Kerotest will continue to follow the guidance from WHO and other health officials on this topic.

3. **What impacts do you expect as a result of the rapid spread of the virus?**
   We will continue to monitor the situation daily concerning our suppliers and our operations and will communicate any changes of our business plan with our customers as needed.

**Employee-Owned Company**
4. **When can customers expect to know more about any potential impacts?**
   Our sales teams are working with customers daily to assess the situation and potential impacts with product delivery.

5. **What restrictions has Kerotest implemented to keep its employees safe and healthy?**
   Kerotest continues to diligently monitor the evolving situation daily and is taking steps to ensure the safety and wellness of our employees as described above.

6. **Does Kerotest have a team monitoring the ongoing pandemic?**
   Kerotest has an active corporate pandemic response team established to maintain business continuity and includes management, financial, manufacturing, engineering, IT, and supply chain members. This team will continue working to determine the appropriate measures which should be taken during this rapidly changing event.